

Who Do I Call?

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Who do I call when . . .

Q: I am struggling with a problem in my group/district/area?

A: Start with your service sponsor.

"An Al-Anon member involved in service who guides a member in applying the Traditions and Concepts of Service, and shares their experience, strength, and hope from giving service to Al-Anon. – SM p. 73

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Who do I call when . . .

Q: I need a new Service Manual?

A: WSO (<https://ecomm.al-anon.org/>) or your local Literature Distribution Center (LDC).

The *2022-2025 Al-Anon/Alateen Service Manual* version one (1) [P-24/27] will be available electronically in English, French, and Spanish at al-anon.org this spring.

"Every Al-Anon and Alateen member is encouraged to actively use and study this *Manual*. It gives a clear and concise picture of the Al-Anon fellowship, its purpose and functions, and how it helps us to resolve group problems and maintain unity." [2018-2021 *Al-Anon/Alateen Service Manual* version two (2), page one]

Updates to the *Manual* will be noted with the use of vertical lines in the outer margins.

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Who do I call when . . .

Q: I have a question about different role responsibilities (i.e. Who Does What)?

A: All Area position descriptions can be found on the Area website at: <https://al-anon-co.org/area-wide-job-descriptions>

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Who do I call when . . .

Q: I want to request funding for a special project?

A: The Alternate Delegate (alt-delegate@al-anon-co.org) chairs the Finance Committee where special project funding requests go. Our revised Area Guidelines describe the process.

[https://al-anon-co.org/wp-content/uploads/2021/12/2021.10.30-COLORADO AREA GUIDELINES-DRAFT.docx.pdf](https://al-anon-co.org/wp-content/uploads/2021/12/2021.10.30-COLORADO_AREA_GUIDELINES-DRAFT.docx.pdf)

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Who do I call when . . .

Q: I have an update to my group information or want to register a new group?

A: Via DR or Area Group Records Coordinator (records@al-anon-co.org) or online at:

<https://al-anon.org/for-members/group-resources/group-records/>

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Who do I call when . . .

Q: I want to get a certain topic on the Assembly or AWSC Agenda?

A: Use the links of service.

- e.g. Group Representatives (GR) may talk with their District Representative (DR) who can bring it to Area World Service Committee (AWSC) for discussion and possibly vote to include the topic for discussion at Assembly.
- Bring the topic to the meeting floor.

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Who do I call when . . .

Q: I want to get Spanish interpretation for a speaker meeting at my group?

**A: Contact our Area Spanish Coordinator
(SpanishCoordinator@al-anon-co.org)**

The Spanish Coordinator acts as liaison between the Spanish-speaking Al-Anon meetings in District 25 of the Colorado Area and the Colorado Area, and the World Service Organization (WSO). The Coordinator coordinates two distinct groups, translators (who translate Area documents) and interpreters (who provide simultaneous translation at Assemblies or other Area events). This includes housing, transportation, and maintenance of Area translation equipment.

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Who do I call when . . .

Q: I have a question about starting an Alateen meeting at my group?

**A: Call the Alateen Coordinator
(alateen@al-anon-co.org)**

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Who do I call when . . .

Q: I have a question about Al-Anon Member in Alateen Service (AMIAS) recertification process or training?

A: Call the Area Alateen Process Person Coordinator (AAPP@al-anon-co.org)

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Who do I call when . . .

Q: I have an idea for an outreach project?

A: Call Area (POC@al-anon-co.org) or District Public Outreach Coordinator.

From the Area POC position description:

- Provide PO resource support, which may include but is not limited to:
- Connect districts interested in a particular outreach with districts doing it already
- Respond to website requests forwarded from Website Coordinator
- Conduct PO workshops as requested
- Coordinate limited financial resources for districts unable to finance own PO endeavors

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Who do I call when . . .

Q: I have a question about a World Service Office (WSO) issue?

A: Call your Area Delegate (Delegate@al-anon-co.org)

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Who do I call when . . .

Q: I just don't even know where to start?

A: Call anyone in your links of service. We are ALL here to help . . .

- Group Records (records@al-anon-co.org) has contact information for all Area World Service Committee (AWSC) members. OR
- Send them an email! <https://al-anon-co.org/contact-us/>

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Who do I call when . . .

Q: Great Kari, what's a link of service?

A: Service Manual p 64-72 and p 140-148. . .

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Let it Begin with Me . . .